



DEPT. OF TRANSPORTATION

January 13, 2010

Mr. James R. Langley, Jr.
Chairman, Clinton County Legislature
Clinton County Government Center
137 Margaret Street, Suite 208
Plattsburgh, NY 12901

Dear Chairman Langley,

On behalf of JetBlue Airways' more than 12,000 crewmembers, I want to state our support for Cape Air to continue as the Essential Air Service provider for Plattsburgh, providing Plattsburgh with ever-improving access to JetBlue's 35 non-stop destinations served from Boston's Logan Airport. Starting in the first quarter of 2010, JetBlue is migrating to the SABRE reservations system, which will provide seamless JetBlue connectivity for Plattsburgh.

Plattsburgh's connectivity with JetBlue is important because:

- JetBlue serves 13 of the top 15 non-stop markets from Boston.
- JetBlue serves twice as many non-stop destinations from Boston as US Airways.
- JetBlue is growing rapidly in Boston while US Airways has recently announced a decrease in service and the closing of the Boston crew base.
- JetBlue has won numerous product-focused awards, including 5 consecutive customer satisfaction awards from J.D. Power and Associates.

JetBlue is eager to connect customers to Plattsburgh through our partner Cape Air, which in the past two years has increased annual Plattsburgh enplanements from 4,071 to over 10,000, or 147%.

If you have any questions about JetBlue service for Plattsburgh via Cape Air, please feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Ian Deason".

Ian Deason
Director Alliances and Partnerships
JetBlue Airways